

1.1 Information/Referral Inquiries Summary

Topic: *SM03: Information and Referral*

Report ID: SM0301

Report Content: This report summarizes information relating to information and referral requests that were documented during the reporting month.

Dependencies: None

Frequency: Monthly

Runtime Parameters: Specification of the reporting month and year; Specific county or ALL counties

Selection Criteria: Select every information and referral request that was documented during the reporting period for the specified county.

- Select every record on the Information and Referral table in which the date in TS_CR is during the reporting period.
- Multiple passes must be made through the data because both the Type of Request and the Disposition fields are variable length lists.

Sort Criteria: By County; Type of Request

Level Breaks: Page break by the county of the worker who documented each requests; section break by the type of request.

Output Data: County of the worker who documented each request, type of request, number of each request documented during reporting period, type and number of each request disposition.

Audience:

Business Intent: To monitor the activity surrounding information and referral requests.

1	10	20	30	40	50	60	70	80	90	100	110	120	130
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Date: MM/DD/YYYY
 Report ID: SM0301
 Time: HH:MM PM

Wisconsin Dept. of Health and Family Services
 Division of Children and Family Services
 Information/Referral Inquiries Summary
 For: MM/YY

Page: 9,999

County of Worker: XXXXXXXXXXXXXXXX

Type of Request	Number Taken During Month												
1	10	20	30	40	50	60	70	80	90	100	110	120	130

XX
 999999

Disposition: XX

Number Of Dispositions During Month: 999999

999999 XX

999999 XX

999999 XX

XX
 999999

Disposition: XX

Number Of Dispositions During Month: 999999

999999 XX

999999 XX

999999 XX

999999 XX

999999 XX

1	10	20	30	40	50	60	70	80	90	100	110	120	130
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Report Information:

Item	Description
Topic Name	SM03: Information and Referral
Report Title	Information/Referral Inquiries Summary
Report ID	SM03.01
Database	Operational

Report Input Detail:

Label/Field	Table	Column Name	Comments (How data was derived, algorithm, calculation, etc. Provide support information if data source is outside WiSACWIS.)
Page Break			
For			Display the reporting period month and year
County of Worker	Worker	CD_OFC_DIV	Pass ID_CR from each selected record to ID_PRSN on the Worker table; using ID_PRSN, make a join-with WORKER.cd_ofc_div to determine the county of the worker associated with the worker who created the Information and Referral request
Break Heading			
Type of Request	Information and Referral	CD_TYPE	Use the Infotype ID_GRP on the Codedesc reference table to get the actual text values that should be displayed.
Number Taken During Month			Count the number of selected records that have the same value in CD_TYPE and for which the county of the worker who documented the request is the same.

Detail Lines			
Disposition	Information and Referral	CD_ACTN1, CD_ACTN2, CD_ACTN3	Use the Infoactn ID_GRP on the Codedesc reference table to get the actual text values that should be displayed.
Number of Dispositions During Month			Count the number of selected records that have the same value in CD_ACTN1, CD_ACTN2, or CD_ACTN3 and for which the county of the worker who documented the request is the same.